

Lodging Motor Vehicle Claims Online

Zurich Motor Vehicle

Online Claim Form

Choice and convenience of lodging online

You now have the **choice** and **convenience** of lodging your Zurich Motor Vehicle claims online. To **lodge** your motor claim online:



To lodge your motor claim online, go to: zurich.com.au/motorclaims

Hints and Tips

- 1 For all **windscreen only claims**, you may contact **O'Brien Glass directly on 1800 000 388**
- 2 * A **red asterisk** indicates the **mandatory** fields required to complete the online claim form. **Note:** You will need to complete the form in one sitting as you will **not be** able to save a **draft** of the online form
- 3  Click on the **green button** to view and read the full **privacy** statement
- 4  Different field options will be available based on the **type of vehicle** selected
- 5 **Driver/Custodian** – if the vehicle was damaged whilst parked or damaged during a theft, provide details of who **last** had **custody** of the vehicle
- 6  Different field options will be available based on whether '**Accident**' or '**Theft**' is selected. **Note:** '**Accident**' also means vehicle damaged **whilst parked**
- 7  Select **all** areas of **damage** to the vehicle from the **list** and provide your **preferred** repairer details. In the '**Comments/ description of damage**' field, note if the vehicle is '**not driveable**'
- 8 **Attachments** - upload any **attachments** (such as photographs, quotes, statements etc.) within the **attachment** option of the claim form
- 9 **Declaration** – **read** the declaration and **complete** your details
- 10 **Email notification** – remember before submitting you have the option of including a 2nd email address. Please complete if you wish for your Broker, Fleet Manager or Customer to receive acknowledgement

Support....

If at any time you require assistance, please call **132 687** to speak with a Motor Claims Representative.